



SERVICE DOCUMENT: GOCYCLECONNECT APP
DOWNLOAD & REGISTRATION FOR IOS DEVICES

Version 1.0



Download & Registration of the GocycleConnect App for iOS Devices



CONTENTS

Overview	1
To Get Started.....	1
1. Download the GocycleConnect iOS App.....	2
2. Register your iOS App	4
3. How To: Firmware Update	9
4. How To: Gocycle Log Upload	11



OVERVIEW

This document details the download and registration of the GocycleConnect App when using Apple iOS devices for a Gocycle operating version v72 or higher.

Note: When attempting to upgrade a Gocycle from a firmware version lower than version 72, it is not possible to do so by an Apple iOS device. Refer to an Android device to upgrade the Gocycle in the first instance. It is possible to use an Apple iOS device for a Gocycle operating firmware version 72 or higher.

CAUTION: OPERATION OF THE GOCYCLE MAY DIFFER BETWEEN FIRMWARE REVISIONS. IF UPDATING, CHECK THE RELEVANT OPERATION INSTRUCTIONS BEFORE RIDING, AVAILABLE AT WWW.GOCYCLE.COM/SUPPORT/FIRMWARE.

If you have any questions, or require any further assistance, please contact your local reseller.

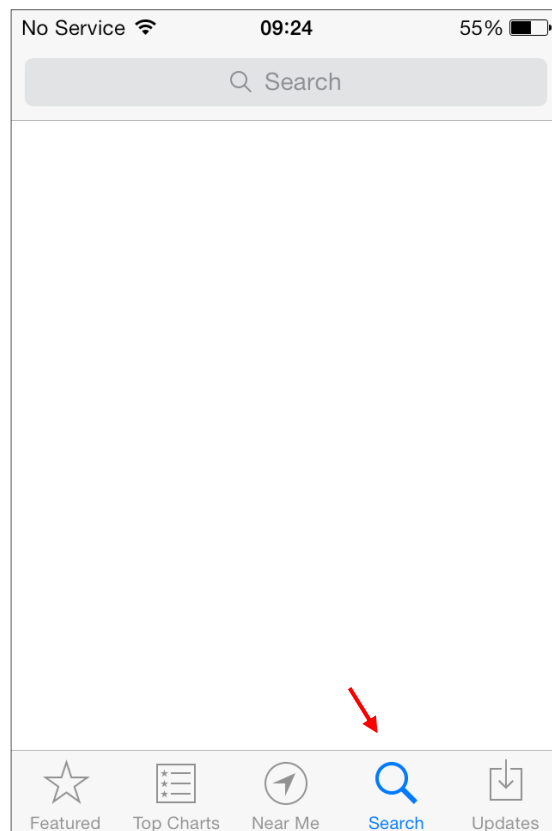
TO GET STARTED

To successfully complete the procedure ensure the following;

- Your device has iOS 4.3 or later installed
- You have an internet connection (3G or Wi-Fi)
- Your Gocycle is switched "ON"
- You are not more than 2m from your Gocycle

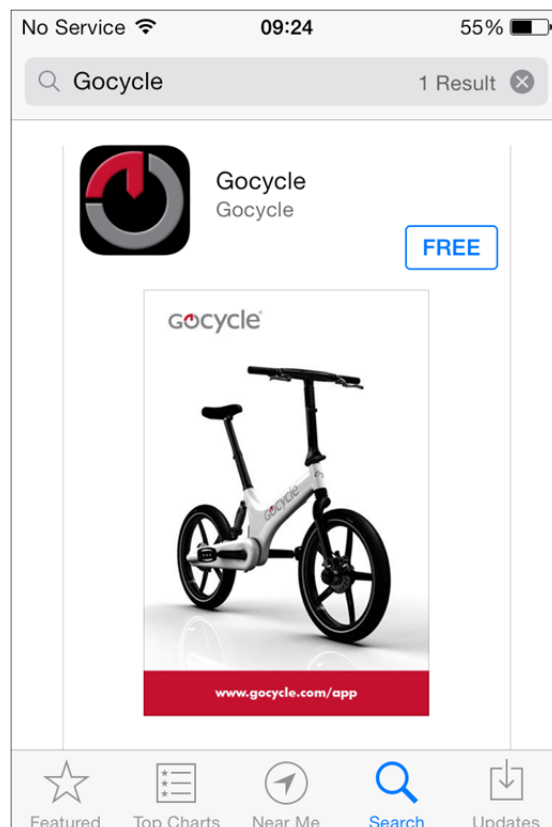


1. DOWNLOAD THE GOCYCLECONNECT IOS APP

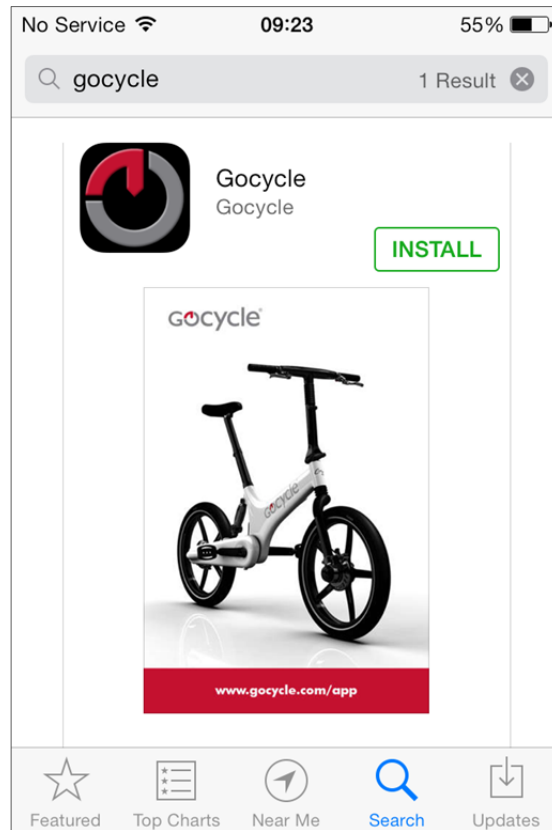


Note: Before continuing, ensure you have an internet connection.

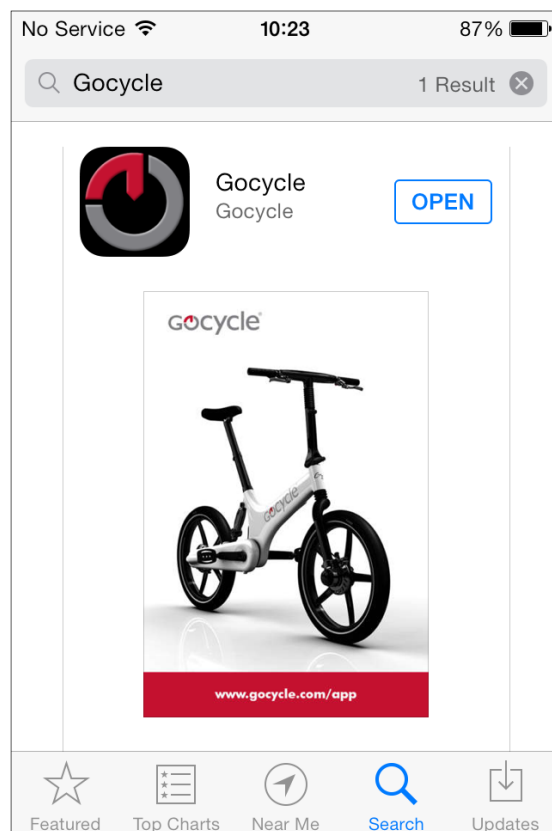
1.1 Enter the iOS App Store and open the "Search" function. Search for "Gocycle".



1.2 Download the Gocycle App by pressing the "Free" Button.



1.3 Now select "Install".

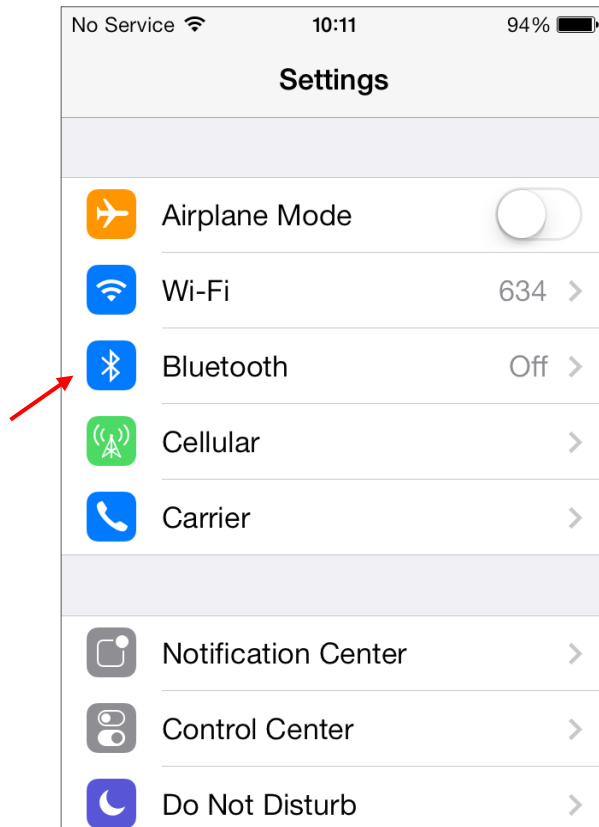


1.4 Once the "Open" Button appears, the App is fully installed.

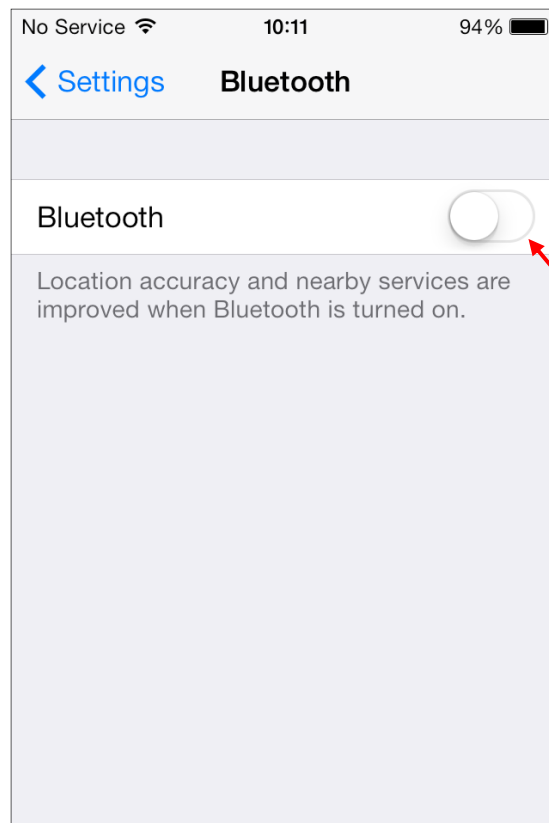
Caution: Do NOT select "Open" now. Proceed to the next step.



2. REGISTER YOUR IOS APP

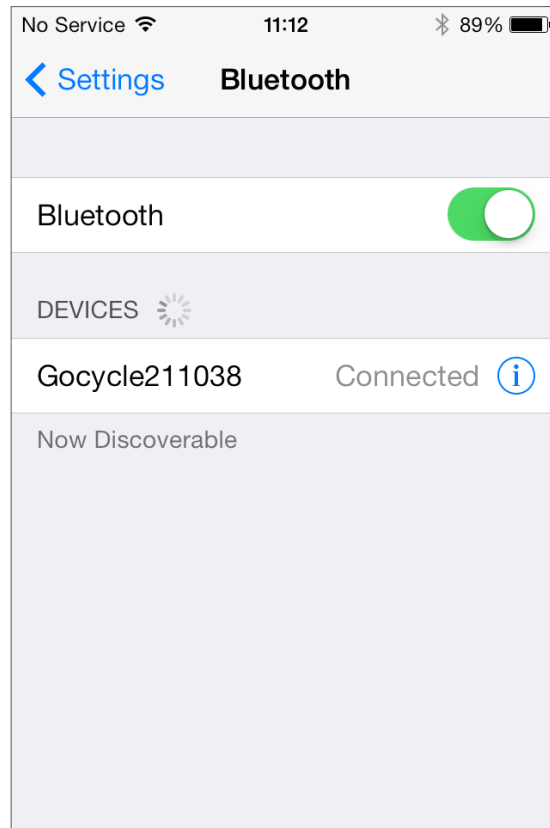


2.1. Enter the "Bluetooth" menu found under "Settings" on your iOS device.



2.2. Turn on Bluetooth.

Note: Ensure that you are not more than 2m from your Gocycle.



2.3 With the Bluetooth turned on, your Gocycle will appear in the list of available devices.

Click on your Gocycle. Once paired your iOS device will show "Connected".



2.4. Exit the settings menu on your iOS device. Locate and open the Gocycle App.

Note: Ensure you have an internet connection before opening the Gocycle App.



No Service 10:12 94%

Gocycle

Gocycle Registration Frame #: 211038

First Name

Last Name

Email Address

Register

Done

No Service 10:13 94%

Gocycle

Gocycle Registration Frame #: 211038

First Name

Last Name

Email Address

Register

Registration pending. You should receive an email (check your spam folder). You need to click the link in the email to complete the registration. Once registered, this app will communicate with your Gocycle. You may now click Done.

Done

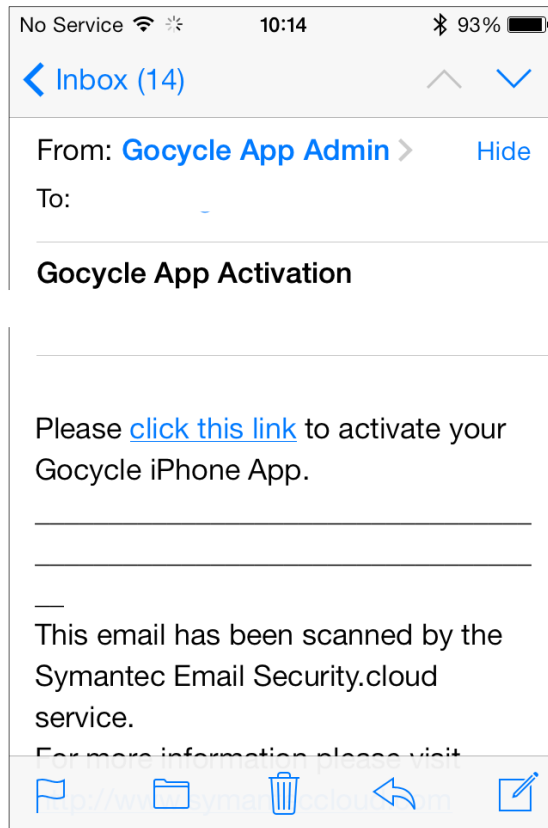
2.5. After a few moments the registration page will appear. Complete the fields as required.

Ensure that your email address is correct and then press "Register".

DO NOT press "Done" as this will exit the registration sector of the app.

NB. Your email address can only contain letters, numbers, full-stops (.), hyphens (-) and underscores (_). It can't contain special characters, accented letters or letters outside the Latin alphabet.

2.6 After pressing "Register", the notification will appear as shown. You may now click "Done".

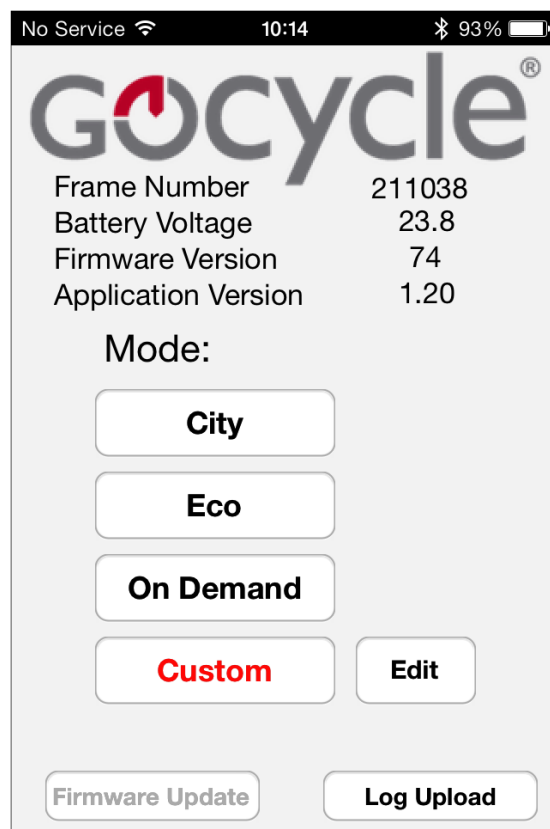
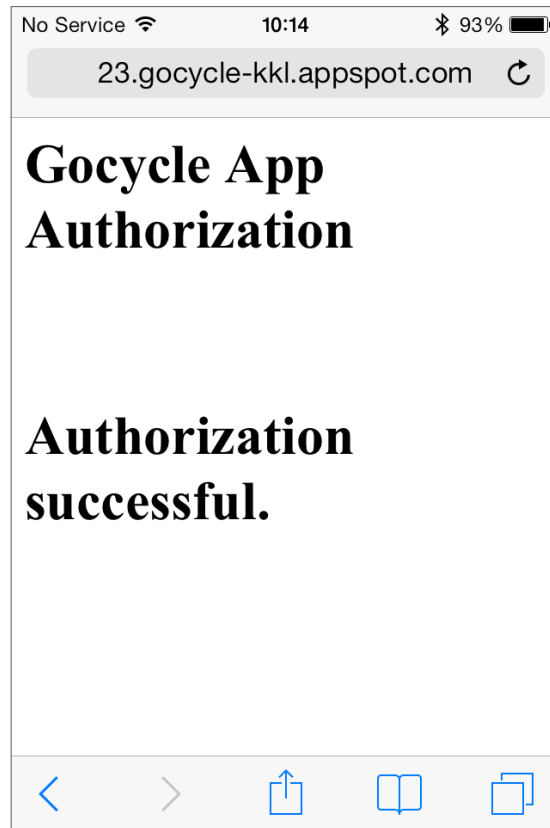


2.7. An activation email will be sent to the email address provided.

Note: (This may take a few minutes. Please also check your junk folder)

Follow the instructions on this email.

2.8. Follow the instructions to register your App, entering the code as shown and click "Confirm Registration".



2.9 Your Gocycle App is now authorized and can be used.

2.10 Return to the Gocycle App. After a few moments the App will show the Frame Number as well as the Battery Voltage and the Firmware Version.

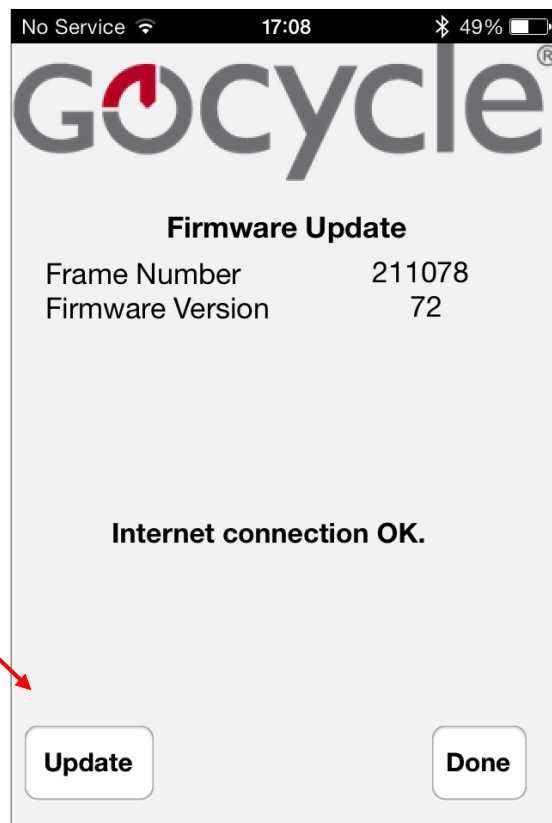
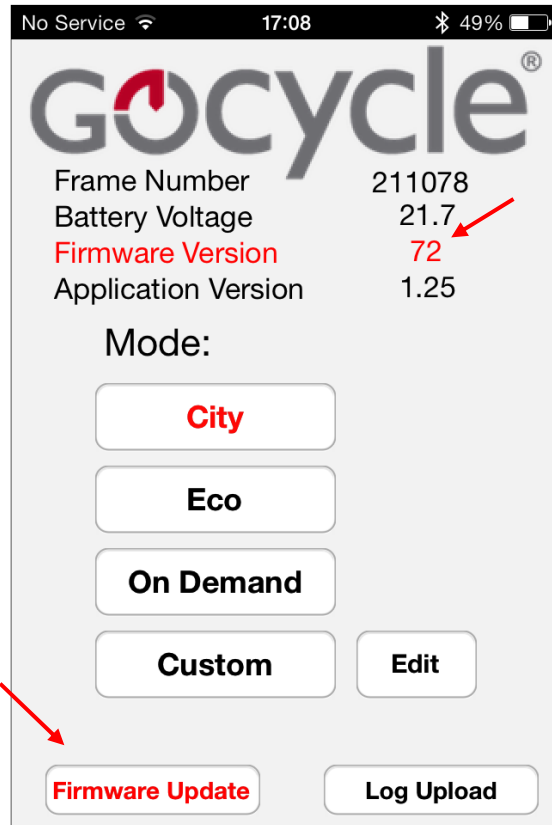
Use the App to:

- Easily toggle between modes
- Edit custom mode
- Upload the log
- Update the firmware



3. HOW TO: FIRMWARE UPDATE

From time to time, improved versions of firmware will be released in the form of Firmware Updates. To take advantage of these enhancements;



3.1. When an updated Firmware version is available, the firmware text and Firmware Update button will be highlighted in red.

To update the Gocycle Firmware, click "Firmware Update".

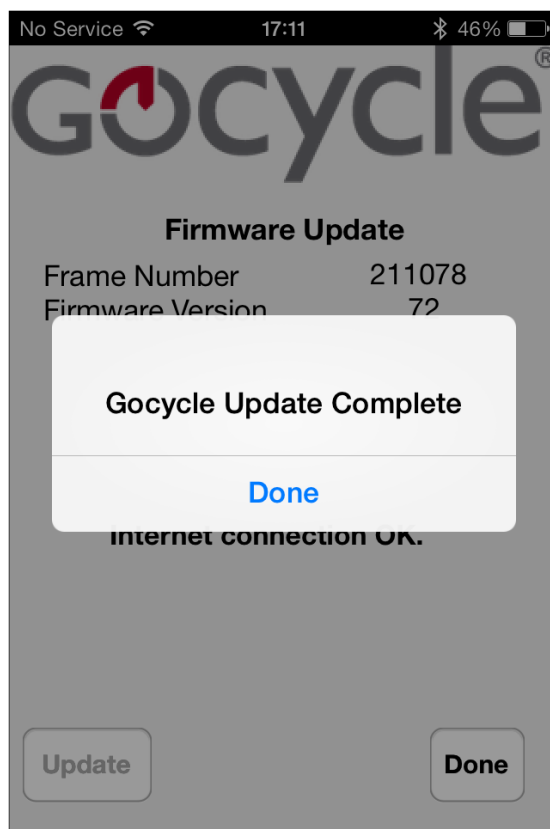
Note: Ensure that you have an internet connection before continuing.

3.2 The App will now confirm your internet connection is OK. You may now press "Update".



3.3 Please wait while the Firmware is updated.

Note: Update speed will vary depending on your internet connection.



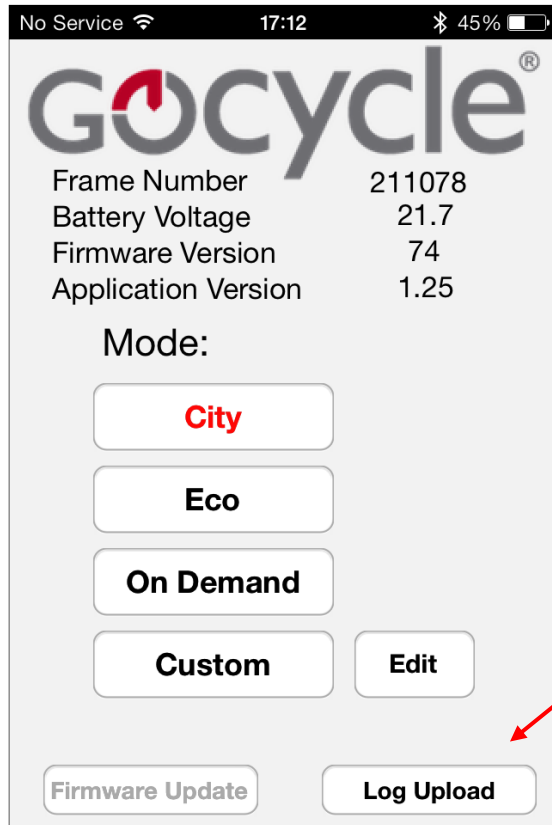
3.4 Once the Update has been completed a window will appear to confirm the successful update. You may now click "Done".

Your Gocycle firmware is now up to date.



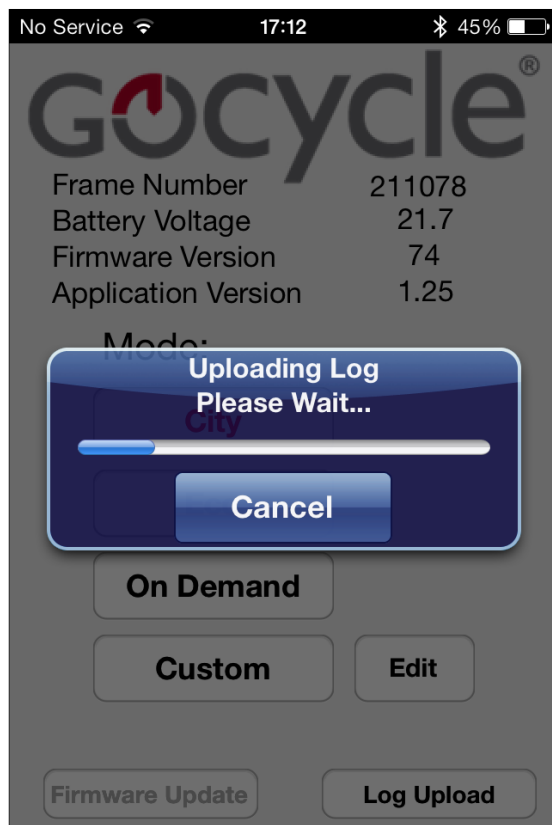
4. HOW TO: GOCYCLE LOG UPLOAD

Important information can be submitted to Gocycle engineers for review to assist with diagnosis in the event of a technical issue. To submit your log for review:



Note: Ensure that you have an internet connection before continuing.

4.1. Click "Log Upload".



4.2 Your log will now begin uploading.

Note: Upload speed will vary depending on your internet connection.

Once successfully uploaded, your log can be viewed by Gocycle engineers to assist with diagnosis of a technical issue.